

Assistive technology provision for the promotion of health and wellbeing: A needs analysis and solution building approach.

INFORMATION SHEET *AT Recipient Survey and Interview*

GU Ref No: 2021/925

Who is conducting the research?

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Why is the research being conducted?

This research project is being conducted to examine the current practices and needs regarding assistive technology (AT) provision throughout Queensland. This will be done by engaging a range of stakeholders as well as key organisations nationally. A needs assessment will be conducted to establish the normative, comparative, expressed, and felt needs of the relevant funding bodies, service providers/health professionals and recipients of AT.

The project is funded by a National Injury Insurance Scheme Queensland (NIISQ) grant awarded to Prof. Louise Gustafsson. The Hopkins Centre will lead this project with support from Griffith University.

What you will be asked to do

Online Survey: Recipients of AT will be asked to complete an online survey. The survey will gather key demographic information, and information about the experiences of AT

provision, current and desired knowledge, confidence, acceptance, and desired use of a range of AT solutions.

Interview: Participation may also involve an interview (face-to-face, telephone, or online) to gather rich information about your experiences of AT provision, your needs regarding AT, and possible solutions.

The basis by which participants will be selected or screened

Participants have been invited to participate in the online survey via social media, online forums, newsletters, and mailing lists. Eligible participants must be a participant of a funded service and able to participate either independently or with the support of a communication partner. A select sample of the survey participants will be invited to complete individual interviews, representative of funding agencies, regional vs. metropolitan, diagnostic group, and public vs. private. Therefore, not all survey participants will be asked to complete an interview.

The expected benefits of the research

While it is unlikely that there will be any direct benefit to you, the potential benefits of the study relate to the broader implications of the findings. That is, gaining a comprehensive understanding of the current capacity and development needs of service providers in Australia, including barriers and enablers. The final report will apply a knowledge translation approach to identify how to build capacity and bridge the gap in service delivery of AT that is common worldwide. An anticipated outcome is better outcomes for people with disability, including efficient and effective use of funding, as well as building their confidence to be empowered to continue to search for solutions themselves.

Risks to you

The level of risk associated with the conduction of this study is considered low to negligible for all participants. While you may be providing information in relation to various AT service providers, you will be assured anonymity and services outlined in the final report and any subsequent publications will be described broadly to reduce identifiability. More information on how collected data will be stored and protected is outlined below.

Psychological Risk: It is not expected that your participation will cause any emotional distress. However, if you do experience an emotional response when discussing your AT service needs, you will be provided with the opportunity to debrief with a member of the research team. The interviewers will provide participants with the opportunity to cease data collection and will only resume if the participant is comfortable to do so. Researchers will also provide additional resources to participants, including details for Lifeline, as appropriate. Participants will also be encouraged to make contact with a registered health professional should they need to further discuss their personal circumstances.

Potential for undue influence: It is not expected that you will feel undue influence in relation to your involvement in the study. None of the members of the research team are current staff of the funding/service providers or involved in your clinical care, therefore this should not affect the voluntariness of consent provided by you.

Burden: The main burden associated with participating in the study is related to the time commitment associated with participation. You will not receive any financial compensation for completing the online survey. If you are selected for the interview portion of the study, you will be reimbursed \$50 per interview after completion of the interview.

Your consent

What is Personal Information?

Personal information is defined as information or an opinion, including information or an opinion forming part of a database, whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion. Personal Information can be almost any information that is associated with an identifiable living individual. It can include a name, address, date of birth, gender, correspondence, audio recordings, images, alpha-numerical identifiers and combinations of these.

How are we going to use your Personal Information?

All information collected for the purpose of this research project will be de-identified, meaning that all identifiers will be removed from the data prior to any publication of the data, re-use of the data (e.g., in related research), or sharing of data (e.g., with other researchers). Therefore, data collected from you will be presented in research publications in a way that will not identify you or allow you to be identified by third parties.

Who are we going to give this Personal Information to?

Any personal information collected will only be accessed by the research team. Any data shared with other researchers external to the research team or published in the final report/scholarly publications will be de-identified and presented in a way that you cannot be identified. A final report, using summative de-identified data will be provided to NIISQ at the completion of the project.

How will this Personal Information be stored?

Interview recordings will be transcribed verbatim. After transcription, audio/video recordings will be deleted. All deidentified and identifiable data will be stored electronically on REDCap (secure online survey tool approved for use by Griffith University) and Griffith Research Space (data server located at Griffith University), or on encrypted devices, wherein only the research team will have access. Any hard copy documents will be stored in a locked cabinet at Griffith University where only the research team will have access. All data will be stored for a minimum of 5 years after publication in compliance with Griffith University policy. Upon study completion, deidentified data will be kept on the Griffith University repository after the final ethics report has been submitted. Any identifiable data will be destroyed in accordance with Griffith University policy. Deidentified data may be used in future related research. This is to avoid participant burden by having to complete more data collection.

Interviews conducted online using Microsoft Teams may result in information being temporarily stored overseas until downloaded and transcribed. The University has entered into arrangements which protects the privacy of this data, any data stored outside of Australia may be subject to compulsory access through process of law, under the relevant jurisdiction in which is it stored. Please see the privacy statement below:

Privacy Statement – non-disclosure: The conduct of this research involves the collection, access, storage and/or use of your identified personal information. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements. A de-identified copy of this data may be used for other research purposes, including publishing openly (e.g. in an open access repository). However, your anonymity will at all times be safeguarded. For further information consult the University's Privacy Plan at <http://www.griffith.edu.au/about-griffith/plans-publications/griffith-university-privacy-plan> or telephone (07) 3735 4375.

Your participation is voluntary

Participation in this research project is voluntary. Your decision to participate or not participate will in no way impact upon your relationship with Griffith University or your AT service provider. If you decide to participate, you are also free to withdraw from the study at any time with no penalty. You can do this by contacting the research team.

Questions / further information

If you have any questions or want additional information about the project please contact the Research Fellow, Dr Christy Hogan on c.hogan@griffith.edu.au or 0406 428 318; or the Principle Investigator Prof. Louise Gustafsson on louise.gustafsson@griffith.edu.au or 3735 3607.

The ethical conduct of this research

Griffith University conducts research in accordance with the *National Statement on Ethical Conduct in Human Research*. If you have any concerns or complaints about the ethical conduct of the research project you should contact the Manager, Research Ethics on 3735 4375 or research-ethics@griffith.edu.au.

Feedback to you

At the completion of the study, all participants will receive a summary of the overall findings via email.

Opt-in consent

By completing the survey you are confirming that you have read and understood the information presented and agree to the following:

- I understand that my involvement in this research will include an online survey and potential participation in an individual interview;
- I understand that the research may include audio-visual recording of my participation;
- I understand that any deidentified data that is collected may be used in future related research;
- I have had any questions answered to my satisfaction;
- I understand the risks involved;
- I understand that there will be no direct benefit to me from my participation in this research;
- I understand that my participation in this research is voluntary and will not impact on my relationship with my AT service provider or the university;
- I understand that if I have any additional questions I can contact the research team;
- I understand that I am free to withdraw at any time, without explanation or penalty;
- I understand that my name and other personal information that could identify me will be removed or de-identified in publications or presentations resulting from this research;
- I understand that I can contact the Manager, Research Ethics, at Griffith University Human Research Ethics Committee on 3735 4375 (or research-ethics@griffith.edu.au) if I have any concerns about the ethical conduct of the project; and
- I agree to participate in the project.