

## **How should digitally delivered healthcare be funded?**

### **PARTICIPANT INFORMATION SHEET**

[GU Ref No 2023/401]

#### **Who is conducting the research?**

##### **Principle Investigator**

Professor Paul Scuffham, Director of Menzies Health Institute Queensland, Griffith University

##### **Associate Investigators**

Dr Jaimon Kelly, Senior Research Fellow at Centre for Online Health, University of Queensland

Ms Amandine Barnett, Research assistant at Menzies Health Institute Queensland, Griffith University

#### **Why is the research being conducted?**

There are currently no formal funding mechanisms to support the majority of digital health services. The aim of this study is to build consensus amongst stakeholders on how digitally delivered health care should be funded as well monitored and managed for people with chronic conditions. The outcomes of the study may inform the design of a sustainable funding mechanism. Digitally delivered health care in this study refers to the delivery of health knowledge and practice via video conferencing, mobile applications, web-based platforms, and remote monitoring devices. Griffith University is the site where the study will be conducted and obtained ethics approval.

#### **What you will be asked to do**

You will be asked to complete four survey rounds of an e-Delphi. In round one, you will be asked to answer multiple choice and short answer response questions. In round two, you will be asked to rate responses from the previous round along with additional items informed by the literature. The goals of rounds three and four are to build consensus amongst participants. The anonymous responses will be summarised and communicated back to you. You will have the opportunity to rerate and prioritise your responses. A link to the survey will be emailed to you and each survey will take approximately 10 to 20 minutes of your time. Please be aware that it may take two to three months between survey rounds.

#### **The basis by which participants will be selected or screened.**

We are inviting the following groups to participate:

- 1) **Health policy academics** who are either working in primary care, hospitals, or economics within Australia.
- 2) **Health policy makers** that work for the Australian Department of Health.
- 3) **Hospital directors** working in Australian Hospital.
- 4) **General Practitioners** working in an Australian General Practice clinic or Primary Health Network.
- 5) **Consumer representatives** who are associated with relevant consumer advocacy groups or health services and act as a representative for that organisation.

**Participants must be adults 18 years and speak English. However, participants with a family member or carer who can communicate in both English and their primary language may take part.**

For the first set of survey questions, we will be requesting demographic information from you and some of these questions will be used to screen your eligibility. If you do meet eligibility, you will be directed to the end of the survey and advise that you do not meet the criteria for participation.

### **The expected benefits**

It is expected that you will not receive any direct benefit from participating in the study. However, the outcomes of the study may help establish recommendations to the Australian federal and state governments for funding digitally delivered healthcare and monitoring policies to achieve greater sustainability of these services. This may lead to improved health outcomes for those who would access these services and costs savings for both health care organisations and the Government.

### **Risks of the research**

It is expected that there is no foreseeable risks or costs to participate, apart from the inconvenience of giving up your time to participate.

## **Your Information**

### **What is Personal Information**

Personal information is defined as information or an opinion, including information or an opinion forming part of a database, whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion. Personal Information can be almost any information that is associated with an identifiable living individual. It can include a name, address, date of birth, gender, correspondence, audio recordings, images, alpha-numerical identifiers, and combinations of these.

### **How are we going to use your Personal Information?**

- We will be collecting identifiable information for the purpose of contacting you for

the subsequent rounds. “Identified” data means the identity of specific individual participants is known or can readily be ascertained.

- No identifiable information will be used in the analysis or presentation of findings.
- Data will be stored and analysed in a de-identifiable way. “De-identified” data means that all identifiers will be removed from the data prior to any publication of the data, re-use of the data (e.g., in related research) or sharing of the data (e.g., with other researchers). De-identified data can include information that has been coded so that it is possible to know that data relate to the same person, but it does not identify them.
- Only certain members of the research team will have access to the identifiable information for the purpose of contact the participant for subsequent rounds.

### **Who are we going to give this Personal Information to**

Only Griffith University investigators on this study will have access to your personal information.

### **How will this Personal Information be stored?**

Online survey data will be stored in a password protected secure Qualtrics account. Exported data from Qualtrics and another information relating to the study will be securely stored in the Griffith University Research Storage management drive in a password protected account. Data will be stored in the research archives for a minimum of 5 years as per the Griffith University Data Management guidelines. After this time data will be securely destroyed by deleting.

### **Your participation is voluntary.**

Your participation in this research is voluntary and you are free to withdraw from the research anytime without needing to provide any explanation, and you would not receive any penalty or bias because of your withdrawal. Should you decide to withdraw, you can request for the information to be deleted.

### **Questions / further information**

You are free to discuss your participation in this study with the researcher contactable via email: [a.barnett@griffith.edu.au](mailto:a.barnett@griffith.edu.au).

### **The ethical conduct of this research**

Griffith University conducts this research in accordance with the *National Statement on Ethical Conduct in Human Research*. If you have any concerns or complaints about the ethical conduct of the research project you should contact the Manager, Research Ethics on 3735 4375 or [research-ethics@griffith.edu.au](mailto:research-ethics@griffith.edu.au).

## **Feedback to you**

You have the right to request feedback about the overall results of this study. This feedback will be in the form of a one-page lay summary and will be provided after the study has been completed. If you wish to receive feedback, please contact the researcher as per the contact details above.

## **Privacy Statement – non disclosure**

“The conduct of this research involves the collection, access, storage and/or use of your identified personal information. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements. A de-identified copy of this data may be used for other research purposes, including publishing openly (eg. in an open access repository). However, your anonymity will at all times be safeguarded. For further information consult the University’s Privacy Plan at <https://www.griffith.edu.au/about-griffith/corporate-governance/plans-publications/griffith-university-privacy-plan> or telephone (07) 3735 4375.”

## **Privacy Statement – disclosure - overseas**

“The conduct of this research involves the collection, access, storage and/or use of your identified personal information. As outlined elsewhere in this information sheet, your identified personal information may be transmitted, stored or appear in the publications/reports arising from this research that may be available to overseas recipients. This is occurring with your consent. Any additional personal information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements. A de-identified copy of this data may be used for other research purposes, including publishing openly (eg. in an open access repository). However, your anonymity will at all times be safeguarded, except where you have consented otherwise. For further information consult the University’s Privacy Plan at <https://www.griffith.edu.au/about-griffith/corporate-governance/plans-publications/griffith-university-privacy-plan> or telephone (07) 3735 4375.”

## **Consent**

If you choose to participate and complete the surveys, you will providing implied consent, so please ensure that you read this form carefully to understand the study and the benefits and risks associated with participating.